

IMPORTANT DAY of PICKUP/ DELIVERY INFORMATION

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We know that the days leading up to your vacation or event can be hectic. To ensure that your trailer pick up/ delivery goes smoothly, we have highlighted these important items that cause most of our delays. Thank you and we are looking forward to putting you on the road to your Adventure!

- It is vital that all drivers and the person whose name is on the Rental Application be here, in our office, on the day of departure to sign the Rental Agreement. Our insurance company restricts us from releasing a vehicle to a substitute such as a spouse, child, parent, friend, etc.
- Make sure you have with you:
 - Valid Drivers License with Picture
 - The actual credit card you wish to use. We cannot accept a card in someone else's name nor can we use merely the number you provided on the Reservation Application. The card must be valid and available for imprinting. Many customers find it helpful to make sure they have a card with sufficient credit line to accommodate the charges.
 - SECURITY DEPOSIT(S) in Cash, Certified Check or Money Order.
 - Remember: PERSONAL CHECKS ARE NOT ACCEPTED AT TIME OF PICKUP!**
- Your tow vehicle insurance should extend Liability coverage to any towed vehicle. We must have written verification that your insurance will carry over to the Rental Vehicle. If we do not have this, the trailer does not leave the lot.
- Your tow vehicle must be rated for the trailer you are towing. Tow vehicle requirements can be found on our webpage or trailer brochure.
- Be sure that your hitch ball is the proper size for towing the rental vehicle and that your wiring is in working condition. Hitch height must be 18" to 21" from the ground to the top of the hitch ball. Allow 1" – 2" of drop when trailer is attached to your vehicle. If you are having a load equalization hitch installed, be sure that you have an appointment to do so PRIOR to the time of departure. All Trailers are equipped with brakes and must be operable at time of departure.
- Remember, your departure will take about an hour to sign the papers, perform the comprehensive interior and exterior orientation and familiarization walkthrough that will instruct you on the safe use of our vehicle.
- When driving the trailer, you may follow speeds posted for passenger vehicles.